

Practice Based Clinical Pharmacist Job Specification

Potential Areas of Responsibility

<p>Patient facing Long-term condition clinics</p>	<p>See (where appropriate) patients with single or multiple medical problems where medicine optimization is required (e.g. COPD, asthma).</p> <p>Review the on-going need for each medicine, a review of monitoring needs and an opportunity to support patients with their medicines taking ensuring they get the best use of their medicines (i.e. medicines optimization). Make appropriate recommendations to Senior Pharmacists or GPs for medicine improvement.</p>
<p>Patient facing Clinical Medication Review</p>	<p>Undertake clinical medication reviews with patients and produce recommendations for senior clinical pharmacist, nurses and/or GP on prescribing and monitoring.</p>
<p>Patient facing care home medication reviews</p>	<p>Undertake clinical medication reviews with patients and produce recommendations for the senior clinical pharmacist, nurses or GPs on prescribing and monitoring.</p> <p>Work with care home staff to improve safety of medicines ordering and administration.</p>
<p>Patient facing domiciliary clinical medication review</p>	<p>Undertake clinical medication reviews with patients and produce recommendations for the senior clinical pharmacists, nurses and GPs on prescribing and monitoring.</p> <p>Attend and refer patients to multidisciplinary case conferences.</p>
<p>Management of common/minor/self-limiting ailments</p>	<p>Managing caseload of patients with common/minor/self-limiting ailments while working within a scope of practice and limits of competence.</p> <p>Signposting to community pharmacy and referring to GPs or other healthcare professionals where appropriate</p>
<p>Patient facing medicines support</p>	<p>Provide patient facing clinics for those with questions, queries and concerns about their medicines in the practice</p>
<p>Telephone medicines support</p>	<p>Provide a telephone help line for patients with questions, queries and concerns about their medicines.</p>

Medicine information to practice staff and patients	<p>Answers relevant medicine-related enquiries from GPs, other practice staff, other healthcare teams (e.g. community pharmacy) and patients with queries about medicines.</p> <p>Suggesting and recommending solutions.</p> <p>Providing follow up for patients to monitor the effect of any changes</p>
Unplanned hospital admissions	<p>Review the use of medicines most commonly associated with unplanned hospital admissions and readmissions through audit and individual patient reviews.</p> <p>Put in place changes to reduce the prescribing of these medicines to high-risk patient groups.</p>
Management of medicines at discharge from hospital	<p>To reconcile medicines following discharge from hospitals, intermediate care and into care homes, including identifying and rectifying unexplained changes and working with patients and community pharmacists to ensure patients receive the medicines they need post discharge.</p> <p>Set up and manage systems to ensure continuity of medicines supply to high-risk groups of patients (e.g. those with medicine compliance aids or those in care homes).</p>
Signposting	<p>Ensure that patients are referred to the appropriate healthcare professional for the appropriate level of care within an appropriate period of time e.g. pathology results, common/minor ailments, acute conditions, long term condition reviews etc.</p>
Repeat prescribing	<p>Produce and implement a practice repeat prescribing policy.</p> <p>Manage the repeat prescribing re-authorization process by reviewing patient requests for repeat prescriptions and reviewing medicines reaching review dates and flagging up those needing a review.</p> <p>Ensure patients have appropriate monitoring tests in place when required.</p>

Risk stratification	Identification of cohorts of patients at high risk of harm from medicines through pre-prepared practice computer searches. This might include risks that are patient related, medicine related, or both. The clinical pharmacists will be responsible for ensuring that all drugs that require regular monitoring are prescribed in a safe manner and that all necessary tests and procedures are carried out according to guidance. Examples of such drugs include NOACs, azathioprine, lithium, warfarin
Service development	Contribute pharmaceutical advice for the development and implementation of new services that have medicinal components (e.g. advice on treatment pathways and patient information leaflets)
Information management	Analyze, interpret and present medicines data to highlight issues and risks to support decision- making.
Medicines quality improvement	Undertake clinical audits of prescribing in areas directed by the GPs, feedback the results and implement changes in conjunction with the practice team.
Medicines safety	Implement changes to medicines that result from MHRA alerts, product withdrawal and other local and national guidance.
Implementation of local and national guidelines and formulary recommendations	Monitor practice prescribing against the local health economy's RAG list and make recommendations to GPs for medicines that should be prescribed by hospital doctors (red drugs) or subject to shared care (amber drugs). Auditing the practices' compliance against NICE technology assessment guidance (TAG)
Education and Training	Provide education and training to primary healthcare team on therapeutics and medicines optimisation. This will include local community pharmacists
Care Quality Commission	Work with the general practice team to ensure the practice is compliant with CQC standards where medicines are involved.
Public health	To support public health campaigns. To provide specialist knowledge on all public health programme available to the general public.

Collaborative Working Relationships

- Recognises the roles of other colleagues within the organisation and their role to patient care
- Demonstrates use of appropriate communication to gain the co-operation of relevant stakeholders (including patients, senior and peer colleagues, and other professionals, other NHS/private organisations e.g. CCGs)
- Demonstrates ability to work as a member of a team
- Is able to recognise personal limitations and refer to more appropriate colleague(s) when necessary
- Actively work toward developing and maintaining effective working relationships both within and outside the practice and locality
- Foster and maintain strong links with all services across locality
- Explores the potential for collaborative working and takes opportunities to initiate and sustain such relationships
- Demonstrates ability to integrate general practice with community and hospital pharmacy teams
- Liaises with CCG colleagues including CCG Pharmacists on prescribing related matters to ensure consistency of patient care and benefit
- Liaises with CCG pharmacists and Heads of Medicines Management/ Optimisation to benefit from peer support
- Liaises with other stakeholders as needed for the collective benefit of patients including but not limited to:
 - Patients
 - GP, nurses and other practice staff
 - Other healthcare professionals including CCG pharmacists, pharmacy technicians, optometrists, dentists, health and social care teams and dieticians etc.
 - Locality / GP prescribing lead
 - Community nurses and other allied health professionals
 - Community and hospital pharmacy teams
 - Hospital staff with responsibilities for prescribing and medicines optimization

Knowledge, Skills and Experience Required

- Completion of an undergraduate degree in pharmacy and registration with the General Pharmaceutical Council
- Minimum of 5 years' experience as a pharmacist, demonstrated within a practice portfolio
- Have experience and an awareness of common acute and long-term conditions that are likely to be seen in general practice
- **Must have an independent prescribing qualification**
- Recognises priorities when problem-solving and identifies deviations from normal pattern and is able to refer to seniors or GPs when appropriate
- Able to follow legal, ethical, professional and organisational policies/procedures and codes of conduct
- Involves patients in decisions about prescribed medicines and supporting adherence as per NICE guidelines.

NB: it is anticipated level of qualification held may vary according to the level of position and the components of the role being carried out, see person specification for details

Leadership

- Demonstrate understanding of the pharmacy role in governance and is able to implement this appropriately within the workplace.
- Demonstrate understanding of, and contributes to, the workplace vision
- Engages with Patient Participation Groups (PPGs) and involves PPGs in development of the role and practices
- Demonstrates ability to improve quality within limitations of service
- Reviews yearly progress and develops clear plans to achieve results within priorities set by others.
- Demonstrate ability to motivate self to achieve goals
- Promotes diversity and equality in people management techniques and leads by example.

Management

- Demonstrate understanding of the implications of national priorities for the team and/or service
- Demonstrate understanding of the process for effective resource utilization
- Demonstrate understanding of, and conforms to, relevant standards of practice
- Demonstrates ability to identify and resolve risk management issues according to policy/protocol
- Follows professional and organisational policies/procedures relating to performance management
- Demonstrate ability to extend boundaries of service delivery within the team

Education, Training and Development

- Understands and demonstrates the characteristics of a role model to members in the team and/or service
- Demonstrates ability to conduct teaching and assessment effectively according to a learning plan with supervision from more experience colleague
- Demonstrates self-development through continuous professional development activity; working alongside senior clinical pharmacist to identifying areas to develop Participates in the delivery of formal education programmes
- Demonstrates an understanding of current educational policies relevant to working areas of practice and keeps up to date with relevant clinical practice.
- Enrolled into review and appraisal systems within the practice

Research and Evaluation

- Demonstrates ability to critically evaluate and review literature
- Demonstrates ability to identify where there is a gap in the evidence base to

- support practice
- Demonstrates ability to generate evidence suitable for presentations at practice and local level
- Demonstrates ability to apply research evidence base into working place
- Demonstrates understanding of principles of research governance

Health and Safety/Risk Management

The post-holder must comply at all times with the Practice's Health and Safety policies, in particular by following agreed safe working procedures and reporting incidents using the organisations Incident Reporting System.

The post-holder will comply with the EU General Data Protection Regulations (GDPR), Data Protection Act (1984) and the Access to Health Records Act (1990).

Equality and Diversity

The post-holder must co-operate with all policies and procedures designed to ensure equality of employment. Co-workers, patients and visitors must be treated equally irrespective of gender, ethnic origin, age, disability, sexual orientation, religion etc.

Respect for Patient Confidentiality

The post-holder should respect patient confidentiality at all times and not divulge patient information unless sanctioned by the requirements of the role.

Special Working Conditions

The post-holder is required to travel independently between practice sites (where applicable), and to attend meetings etc. hosted by other agencies. ***If travelling by means of your own transport (e.g car) appropriate insurance for your mode of transport must be in place, if required, and at your own expense.***

The post-holder will have contact with body fluids i.e. wound exudates; urine etc. while in clinical practice.

Job Description Agreement

This job description is intended to provide an outline of the key tasks and responsibilities only. There may be other duties required of the post-holder commensurate with the position. This description will be open to regular review and may be amended to take into account development within the Practice. All members of staff should be prepared to take on additional duties or relinquish existing duties in order to maintain the efficient running of the Practice.

Personal Specification Clinical Pharmacist

Criteria	Description	Essential	Desirable	Method of Assessment
Professional Registration	<ul style="list-style-type: none"> • Mandatory registration with General Pharmaceutical Council • Membership of the Royal Pharmaceutical Society • A member of or working towards Faculty membership of the Royal Pharmaceutical Society 	E	D D	A
Number of Sessions	Minimum of 4 sessions /week		D	
Qualifications	<ul style="list-style-type: none"> • Masters degree in pharmacy (MPharm) (or equivalent) • Specialist knowledge acquired through post- graduate diploma level or equivalent training/experience • Independent prescriber or working towards/intent of gaining independent prescribing qualification 	E E	D	C C C
Skills knowledge and experience	<p>Minimum of 5 years' post-qualification experience.</p> <ul style="list-style-type: none"> • In depth therapeutic and clinical knowledge and understanding of the principles of evidence- based healthcare. • Experience of working in a GP Practice (even whilst training as an IP) • An appreciation of the nature of primary care prescribing, concepts of rational prescribing and strategies for improving prescribing • Excellent interpersonal, influencing and negotiating skills • Excellent written and verbal communication skills • Demonstrate the ability to communicate complex and sensitive information in an understandable form to a variety of audiences (e.g. patients) • Is able to plan, manage, monitor, advise and review general medicine optimization 	E E E E E	D	A I I I I I A

Skills and knowledge and experience cont.	• Good IT skills	E		I
	• Able to obtain and analyse complex technical information	E		I
	• Recognises priorities when problem solving and identifies deviations from the normal pattern and is able to refer to seniors or GPs when appropriate	E		I
	• Able to work under pressure and to meet deadlines	E		I
	• Produce time and informative reports	E		I
	• Gain acceptance for recommendations and influence/motivate/persuade the audience to comply with recommendations/agreed course of action where there may be significant barriers		D	I
	• Work effectively independently and as a team member	E		I
	• Demonstrate accountability for delivering professional expertise and direct service provision	E		I

Other	• Self-Motivation	E		I
	• Adaptable	E		I
	• Full Driving Licence		D	A
	• In date CRB	E		A
	• Safeguarding adult and children level three	E		C
	• Information Governance toolkit completion		D	C
	• Immunisation status	E		C
• Basic life support training	E		C	
Assessment will take place with reference to the following information				
A = Application form		I = Interview		P = Presentation
				C = Certificate